

National Parks Association of Queensland Inc. (NPAQ)

ABN 60 206 792 095

Refund Policy

This Refund Policy applies to donations made to NPAQ by way of Direct Debit, whether through the *Pocket Change for Parks* scheme or otherwise

1. We will consider refunding up to 4 weeks of donations as per your Direct Debit request upon you applying in writing to The Secretary, NPAQ, PO Box 1040, Milton Qld 4064.
2. The written request should set out the reasons that you believe that a refund of donations should be made.
3. Any amount refunded will not be included in your tax-deductible Receipt for donations issued by us.
4. NPAQ is not under any obligation to refund donations, and will consider requests on a case-by-case basis.